

"MAXIMISE RESCUERS' SAFETY AND EFFECTIVENESS THROUGH PRE-RESCUE COMMUNICATION."

LIFESAVING IS DANGEROUS

Individuals intentionally train to help those in life threatening situations

LIFESAVERS HAPPEN UPON EMERGENCIES

They have only their training, experience and whatever resources are available at the scene

EMERGENCIES ARE COMPLEX PROBLEMS

The extent and nature of each has to be established
They are constantly changing
So plans have to be adaptable

RESCUERS NEED TO REDUCE ALL RISK

Questioning of bystanders can provide information

Exposure to risk should be reduced through structured communication with a bystander

Is something wrong, has an accident taken place?

I am a trained lifesaver

My name is

What is your name?

Will you help me? Don't do anything yet!

Do you know what happened?

How many people (casualties) are involved?

Did you see them enter the water?

How many people (casualties) are on land?

Are there anymore people who need help?

Do you have anything that floats or that can be used to reach with?

Will you bring them to me?

Do you know the locality?

Are there any hazards in the water? Rocks, holes or currents!

I am going to help these people

Do you know the name of where we are?

Can you give directions to where we are?

Do you have a mobile phone or do you know if there is a phone in the area?

Do you know where to get help?

Come back and tell me if rescue services are on their way

Have you been trained in lifesaving or water rescue?

Have you been trained in resuscitation (rescue breathing) or first aid?

Will you help the casualty out of the water if they can't climb out or keep them at the side.